REACH & RISE® 1:1 MENTORING

Mentor FAQs and Application Packet

This is for you to keep, you do not need to submit it with your application.

WHY WAS THE MENTORING PROGRAM CREATED?
- Reach & Rise mentoring program was established to serve the needs of young people not being met by existing mental health services.
- To offer over-stressed families a resource to help meet their children's needs.
- To provide youth with positive, growth-inducing relationships with adults through mentoring.
- To make a difference in a child’s life.

WHAT TYPE OF YOUTH DOES THE PROGRAM SERVE?
- Youth ages 9-17.
- Young people experiencing challenges with low self-esteem, poor academic progress, peer difficulties, family conflict and/or poor decision making, for example.
- Youth from a wide range of ethnic diversity and socio-economic backgrounds.
- Youth encompassing a variety of family backgrounds: intact families, single-parent families, blended families, foster homes, and/or grandparent or other relative-headed families.

HOW ARE YOUNG PEOPLE REFERRED TO THE PROGRAM?
- From school counselors, teachers and principals.
- From community agencies such as social welfare and counseling agencies.
- From YMCA Programs
- From the YMCA community, friends, family, and/or self-referrals.
- All referrals to Reach & Rise go through an application process and an initial telephone and/or face-to-face screening with the Program Director. This process helps determine whether or not each child is appropriate for the program. Those children assessed to have mental health problems not appropriate for our program will be referred elsewhere. The types of issues not likely to be handled by our mentors include: acute depression, homicidal or suicidal behavior, drug/alcohol dependence, and violent behavior.
WHO ARE THE MENTORS?

- Volunteers from the local community who wish to make a positive impact on young people.
- Adults ages 21+
- Adults from varied cultural, educational and professional backgrounds.
- Mentors are often recruited within the YMCA membership, community agencies, local corporations and universities.

WHAT IS EXPECTED OF MENTORS?

- Mentors fill out a volunteer application and speak with the Program Director for an initial screening.
- Mentors commit to spending 1-3 hours once a week with a youth for one year.
- Mentors will complete 17+ hours of paraprofessional counseling training before being assigned to a young person (usually over the course of 4-5 weeks).
- Mentors will need to a fingerprint security screening and reference checked before being matched.
- Mentors must have a clean driving record if they plan to drive their mentee.
- Mentors must have valid auto liability insurance and driver’s license.

HOW ARE MENTORS SUPPORTED ONCE THEY’VE COMPLETED THE TRAINING AND HAVE BEEN “MATCHED” WITH A YOUTH?

- **Reach & Rise**® is committed to on-going training and support for all volunteer mentors, and the Program Director is actively involved in goal-setting and on-going planning with all mentors for their mentees.
- Mentors are invited and encouraged to attend ongoing mentor support group meetings, which are led by the Program Director. This continuing support is considered vital because it provides structure for the mentors as well as on-going training and development of mentoring skills. Individual telephone support is provided on a monthly or as needed basis. The Program Director can serve as a liaison between the mentor and the mentee’s family to work through any issues that may arise in the mentoring relationship.
REACH & RISE®

Should I Become a Mentor?

These questions are things to consider and help you decide if being a mentor is right for you.

This form is for you to keep, you do not need to submit it with your application.

- Do you genuinely like children?
- Do you like child-centered or adolescent-type activities?
- Are you flexible? Can you tolerate disappointments?
- Do you get frustrated easily? Can you be patience when things are unpredictable?
- Can you be non-judgmental? Do you believe there is a right or wrong way to do most things?
- Can you be friends with a child and his/her family who are different from you socially?
- Are you dependable? Can you be counted on to do what you’ve said you will do?
- Do you have friends who meet your own adult social needs? Or are you hoping a child will be a companion for you?
- Do you have a sense of humor?
- Is becoming a Mentor something you’ve given some thought to about how it will impact your life over the next year & discussed it with others?
Interested in getting a mentor for your child? Ask me today!

*Mentor application begins on next page.*
Reach & Rise®
1:1 Mentor Application

Thank you for your interest in becoming a mentor with the Reach & Rise mentoring program. It is a great way to make a difference in a young person’s life. This application is designed to provide information to help us match you with the most appropriate child and your answers will be kept confidential. **For security & safety purposes, all mentor applicants will need to have fingerprints or background checks completed and cleared before being matched with a youth.** If you have any questions, please contact the Program Director.

**Please mail, fax, or email your completed application:**

Jamie Umanzor, Reach & Rise® Program Director
YMCA of Honolulu—Kalihi Branch, 1335 Kalihi St. Honolulu, HI 96819
jumanzor@ymcahonolulu.org / (808) 848-2494 x823 / Fax (808) 842-7736

**Mentor Information:**

Date:________
Name:_________________________________________ Age:_____ DOB:_______
Gender:______________ Personal Gender Pronoun (e.g. Him, Her, Their, etc.):_________
Address:______________________________________ City:_________ Zip Code:______
Home #:__________________________ Work #:______________________________
Cell #:___________________________ Email:_____________________________
Best Way to be Contacted:  ☐ Home #  ☐ Cell #  ☐ Work #  ☐ Text  ☐ Email
Best Times to be Contacted:___________________________________________
Occupation:__________________________ How’d You Hear About Us?______________

**Please Answer the Following Questions:**
Do you have any felony convictions or misdemeanors?  ☐ YES  ☐ NO. If Yes: __________

__________________________________________
Have you ever abused or molested a child?  ☐ YES  ☐ NO
Do you have a clean driving record?  ☐ YES  ☐ NO  If no, explain:_________________________
If you have a car, can you provide proof of liability car insurance?  ☐ YES  ☐ NO
Why do you want to become a Mentor? ____________________________________________
______________________________________________________________________________

______________________________________________________________________________
Would you be a positive role model to a child? What qualities do you have that will help mentor a child? 
________________________________________________________________________

Why do you think children “act out” or get in trouble? 
________________________________________________________________________

Do you have any experience working with, volunteering, or spending time with youth? If yes, explain: 
________________________________________________________________________

Please describe any other volunteer experiences you have: 
________________________________________________________________________

Do you have any academic pursuits/experience that is related to working with youth? If yes, explain: 
________________________________________________________________________

Who was a mentor for you as a child? What qualities did they have that helped you? 
________________________________________________________________________

Please describe your relationships with your family (e.g. parent(s)/guardian(s), siblings, etc.) both past & present. Include how you were disciplined as a youth and by whom. 
________________________________________________________________________

Please describe your relationship with a best friend and/or significant other? 
________________________________________________________________________

Please describe past and current patterns of drug and alcohol use: 
________________________________________________________________________
What are some of your interests & hobbies (things you would like to do with your mentee)? ___

____________________________________________________________________________

Do you have a preference as to the age, race/ethnicity, gender, sexual orientation, special needs, religious beliefs, political affiliation, socioeconomic background, or geographic location of the youth you’d work with? ________________________________________________________________

____________________________________________________________________________

References:
The YMCA checks references for all volunteers and the Reach & Rise® Mentoring Program requires 2 Personal References & 2 Professional References. The following information is required of all applicants.

PERSONAL REFERENCES

<table>
<thead>
<tr>
<th>NAME</th>
<th>PHONE</th>
<th>E-MAIL</th>
<th>RELATIONSHIP TO YOU?</th>
<th>HOW LONG HAVE YOU KNOWN THIS PERSON?</th>
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</table>

PROFESSIONAL REFERENCES

<table>
<thead>
<tr>
<th>NAME</th>
<th>PHONE</th>
<th>E-MAIL</th>
<th>RELATIONSHIP TO YOU?</th>
<th>HOW LONG HAVE YOU KNOWN THIS PERSON?</th>
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</table>

You just finished the first step toward applying to be a mentor & we look forward to getting to know you! Your application will be reviewed by the Program Director and you will be contacted regarding an interview, training group dates, & additional steps needed to complete the application process. YMCA reserves the right to terminate a volunteer applicant or volunteer at any time if needed.

Mentor Applicant Signature ____________________________ Date __________

PRIVILEGE AND CONFIDENTIALITY NOTICE: Please note that the information contained on this document is protected and confidential. This document is intended for use by an authorized employee or agent of the YMCA. Any dissemination, distribution or copying if this document is strictly prohibited. If you have received this document in error, please notify the sender or intended receipt immediately.
Reach & Rise®
National Code of Conduct

The following policies are intended to assist staff and mentors in making decisions about interactions with youth. For clarification of any guideline or to inquire about behaviors not addressed here, contact your Executive Director or Supervisor.

Please note that this National Code of Conduct for Reach & Rise® mentoring program may include certain exceptions to your Association’s Code of Conduct or abuse prevention policies. Please note any differences and attach or add them to this document if needed.

For example:

Being alone with a single child - At no time should YMCA staff or volunteers be in a situation where they are alone with a single child. The YMCA will make every attempt to design and structure its programs to eliminate the potential for a staff member or volunteer to be in a one-on-one situation.

Special Standards—the following YMCA programs vary from this policy because of unique program design and special standards for supervision have been developed and are detailed in their staff manual.

- Mentoring Program

Reach & Rise provides the highest quality services available to our youth. Our commitment is to create an environment for youth that is safe, nurturing, empowering, and which promotes growth and success for the youth who participate in our program. Any type of abuse will not be tolerated and will result in immediate dismissal from the program. Our program will fully cooperate with authorities if allegations of abuse are made and investigated.

The Code of Conduct outlines specific expectations of staff and mentors as we strive to accomplish our mission together.

1. Youth will be treated with respect at all times.
2. Youth will be treated fairly regardless of race, sex, age, or religion.
3. Staff and mentors will not swear or tell off-color jokes.
4. Staff and mentors are prohibited from babysitting, or having contact with youth outside of the regularly scheduled mentorship meetings and activities.
5. Staff and mentors will not discuss their sexual encounters with or around youth or in any way involve youth in their personal problems or issues.
6. Staff and mentors will not date or become romantically involved with youth.
7. Staff and mentors will not use or be under the influence of alcohol or illegal drugs in the presence of youth.
8. Staff and mentors will not have sexually oriented materials, including printed or internet pornography, in the presence of youth and will not have inappropriate information on their public profiles.
9. Staff and mentors will not ask youth to keep any secrets.
10. Staff and mentors will dress conservatively in the appropriate clothing and avoid wearing provocative and revealing attire including midriffs, tank tops, halter tops, short shorts, or short skirts.
11. Staff and mentors will not stare at or comment on the youths' bodies.
12. Staff and Mentors will not take mentees to their homes or spend time with them in the mentee’s home alone (without parent/guardians there).
13. Staff and mentors will adhere to uniform standards of affection as outlined as follows:

**Physical Contact**

Our program has implemented a physical contact policy that will promote a positive, nurturing environment while protecting youth and mentors from misunderstandings. The following guidelines are to be carefully followed by all mentors working with youth:

<table>
<thead>
<tr>
<th>Appropriate Physical Interactions</th>
<th>Inappropriate Physical Interactions</th>
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<tbody>
<tr>
<td>Side hugs</td>
<td>Full frontal hugs</td>
</tr>
<tr>
<td>Shoulder-to-shoulder or &quot;temple&quot; hugs</td>
<td>Kisses</td>
</tr>
<tr>
<td>Pats on the shoulder or back</td>
<td>Touching bottom, chest or genital areas</td>
</tr>
<tr>
<td>Handshakes</td>
<td>Showing affection in isolated areas</td>
</tr>
<tr>
<td>&quot;High-fives&quot; and hand slapping</td>
<td>Touching knees or legs</td>
</tr>
<tr>
<td>Verbal praise</td>
<td>Wrestling</td>
</tr>
<tr>
<td>Touching hands, shoulders, and arms</td>
<td>Piggyback rides</td>
</tr>
<tr>
<td>Arms around shoulders</td>
<td>Tickling</td>
</tr>
<tr>
<td>Holding hands (with smaller children in escorting situations)</td>
<td>Allowing a child to cling to a mentor's leg</td>
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<tr>
<td></td>
<td>Any type of massage given by or to a youth</td>
</tr>
<tr>
<td></td>
<td>Compliments that relate to physique or body development</td>
</tr>
</tbody>
</table>

1. Staff and mentors will avoid affection with youth that cannot be observed by others.
2. Staff and mentors will not engage in inappropriate electronic communication with youth.
3. Staff and mentors are encouraged to meet with youth in a public setting that is easily visible to others.
4. Staff and mentors shall not abuse youth in any way including the following:
   - Physical abuse: hitting, spanking, slapping, unnecessary restraints.
   - Verbal abuse: degrade, threaten, cursing.
   - Sexual Abuse: inappropriate touch, exposing oneself, sexually oriented conversations.
   - Mental abuse: shaming, humiliation, cruelty.
   - Neglect: withholding food, water, shelter.
5. Youth are prohibited from engaging in the following:
   - Hazing
   - Bullying
   - Derogatory name-calling.
   - Games of truth or dare.
   - Ridicule or humiliation.
6. Staff and mentors will report concerns or complaints about other staff and mentors, other adults, or youth to their supervisor or coordinator.
7. Staff and mentors who work in the program may not have engaged in or been accused or convicted of child abuse, indecency with a child, or injury to a child.
8. Staff and mentors agree to cooperate fully with any investigation of suspected child abuse and failure to do so may be grounds for termination.

Mentor Signature ___________________________ Date ____________

Last Edited 2017.09.06 JU
Reach & Rise®
1:1 Volunteer Job Description

Objective: The Reach & Rise mentoring program trains adult volunteers to provide mentoring services to young people ages 9-17 for one year. We aim to help youth develop tools to cope with issues such as low self-esteem, family and peer conflicts, problems at school, and to improve their decision-making skills.

Time Commitment:
- 17+ hours of training
- 1-3 hours each week with child (flexible - scheduled by mentor and child)
- Optional Mentor Support Meetings
- Monthly phone check-in with Program Director

Reports To: Reach & Rise Program Director

Principal Activities: Developing supportive, consistent mentoring relationship with a child through recreational play and paraprofessional therapeutic techniques. Help children explore and cope with social and/or family struggles.

Position Requirements:
- Must be at least 21 years old
- Desire to work with youth and have interest in counseling/mentoring
- No prior felony convictions
- Must submit to fingerprint screening for security purposes
- Proof of auto insurance, copy of current driving record, and NO DUIs (if you plan to drive with mentee)
- One-year commitment to meet one time a week for 1-3 hours (on average)

Training and Support:
Mentors attend a 17 hours of training over the course of approximately 4-5 weeks to prepare mentors for the mentoring relationship such as information about the program, expectations, basic therapeutic concepts, relationship building, understand risk factors/mental health issues, how to handle safety issues, etc. If accepted into the program, mentors are then matched with a child. Optional monthly mentor support meetings with your fellow mentors facilitated by Program Director are also available.

Signature_________________________________________ Date__________
YMCA OF Honolulu
VOLUNTEER APPLICATION

Thank you for your interest in volunteering with the YMCA of Honolulu. The YMCA was founded by volunteers and we could not function today without them! Please take a moment to complete the following information so we may get to know you better. Notice to Applicants, Employees and Volunteers: The YMCA of Honolulu maintains a “zero tolerance” for abuse.

Remember that all Child Care volunteer applicants ages 18 years and older must agree to a criminal background check and be fingerprinted according to state law (child protection act) and YMCA policy.

To help us learn about your experience, abilities, and interests. Please complete this Application for Volunteer as thoroughly as possible.

PERSONAL INFORMATION

<table>
<thead>
<tr>
<th>NAME: Please PRINT or TYPE</th>
<th>Cell Telephone No.</th>
<th>Home Telephone No.</th>
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<tr>
<th>ADDRESS: Street Number and Name, City, State, Zip Code</th>
<th>Number of years at present address?</th>
<th>E-Mail Address</th>
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<tr>
<th>PREVIOUS ADDRESS: Street Number and Name, City, State, Zip Code</th>
<th>Number of years at previous address:</th>
</tr>
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</table>

If you are 16 or 17 years old, can you provide your Certificate of Age number:

☐ YES  ☐ No ____________________________

Atherton Branch  Camp Erdman Branch  Central Branch  Metro
Kaimuki Branch  Kalihi Branch  Leeward Branch
Mililani Branch  Nu‘uanu Branch  Windward Branch

When are you available (check all that apply)?

☐ Mornings  ☐ Days  ☐ Evenings  ☐ Late Evenings  ☐ Weekends

Any restrictions to volunteer hours?

Why do you want to volunteer for the YMCA?

Why are you interested in volunteering for the YMCA?

What kind of volunteer opportunities and roles are you interested in?

Are there particular interest, skills, or talents you would like to share?

What could the YMCA do to improve your experience and the experience of other volunteers?

Are you being referred by an agency/program? ☐ yes  ☐ no

Name of agency/program:n

Name of person referring you:

YMCA of Honolulu  05/2012
### EMPLOYMENT DATA

**PLEASE LIST IN ORDER OF MOST RECENT EMPLOYMENT FIRST**

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Phone No.</th>
<th>Dates of Employment</th>
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<td>From (Mo/Yr) To (Mo/Yr)</td>
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**Summarize the type of work performed and Job responsibilities.**

**Address (Include Street, City, State, Zip Code)**

**Job Title-Start**  
**Job Title-Final**

**Supervisor (Name & Title)**

**Reason for Leaving**

**May we contact for reference?**  
- YES  
- NO  
- Later

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<td>From (Mo/Yr) To (Mo/Yr)</td>
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**Address (Include Street, City, State, Zip Code)**

**Job Title-Start**  
**Job Title-Final**

**Supervisor (Name & Title)**

**Reason for Leaving**

**May we contact for reference?**  
- YES  
- NO  
- Later

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**Address (Include Street, City, State, Zip Code)**

**Job Title-Start**  
**Job Title-Final**

**Supervisor (Name & Title)**

**Reason for Leaving**

**May we contact for reference?**  
- YES  
- NO  
- Later

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**Address (Include Street, City, State, Zip Code)**

**Job Title-Start**  
**Job Title-Final**

**Supervisor (Name & Title)**

**Reason for Leaving**

**May we contact for reference?**  
- YES  
- NO  
- Later
## EDUCATION AND TRAINING

<table>
<thead>
<tr>
<th>SCHOOL NAME &amp; LOCATION</th>
<th>Years Attended</th>
<th>Graduate?</th>
<th>What Degree</th>
<th>Major Subject/Total Hours</th>
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<tr>
<td>Elementary</td>
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<td>High School</td>
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<td>College/University</td>
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<tr>
<td>Highest Degree Earned</td>
<td>(Circle one number only):</td>
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Additional Education, Vocational and/or Professional Information such as special areas of research or study, seminars, etc. Please attach any written resume or other summary of information that is relevant to the position for which you are applying. If familiarity with a foreign language is listed on the job description, please describe your foreign language skills below.

Professional memberships, certificates or licenses held. (Exclude those indicating race, color, religion, sex, sexual orientation, national origin, age, physical or mental disability or labor organization affiliations.) Supplement this information by written attachment if applicable.

- Keyboarding WPM
- Computer Skills, i.e. Microsoft Office- Word, Excel, Outlook, etc.
- Other machines requiring special skills:

## VOLUNTEER EXPERIENCE

<table>
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<tr>
<th>Organization</th>
<th>Position or Job Description</th>
<th>YEARS</th>
<th>Still Active? (Yes or No)</th>
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**Additional Information**

- Do you hold current CPR certification? □ Yes □ No
- Do you hold current first aid certification? □ Yes □ No
- Do you hold current lifeguard certification? □ Yes □ No

List anything else (skills/experiences) including volunteer experience that would strengthen your application:

______________________________________________________________________________

______________________________________________________________________________

______________________________________________________________________________

I give my permission to be photographed as a YMCA volunteer for YMCA promotional use.

□ Yes □ No
REFERENCE DATA

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone Number</th>
<th>Relationship to you</th>
<th>Years Known</th>
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PRE-VOLUNTEER CERTIFICATION

I understand that this application is only valid for the position applied for at present and that the YMCA is not obligated to retain or consider this application for future openings.

__________
Initial

I understand upon contingent offer of a volunteer position, the YMCA of Honolulu will conduct a criminal background check prior to and during my time as a volunteer, as well as a child abuse registry check and I am subject to random, accident follow-up, and for cause drug testing.

__________
Initial

I authorize investigation of all statements contained in this application. I understand that falsification, misrepresentation or omission of facts called for will result in immediate termination from volunteering or removal of my application from consideration. I authorize the YMCA to secure information about my experience with former employers, education institutions and agencies, and for those parties to provide information concerning my experience releasing all parties from any liability arising there from.

__________
Initial

I am not a child molester, abuser or pedophile; and have not been convicted of being a molester or abuser.

__________
Initial

My signature below certifies that I have read and understand the foregoing and to the best of my knowledge and belief, the information on this form is true and correct.

My signature below also certifies that I agree to be bound by the terms and conditions stated in this application. This application contains all the understandings and agreements between me and the YMCA concerning the nature of my volunteering, if any, by the YMCA and supersedes all prior and/or contemporaneous practices, oral or written agreements, understandings, statements, representations and promises, express or implied, between me and the YMCA. I understand and agree that, except as noted above, no person who is either an agent or employee of the YMCA may modify, delete, vary or contradict, whether orally or in writing, the terms and conditions set forth herein.

Applicant Signature ___________________________ Date __________

Parent or Guardian Signature ___________________________ Date __________
NOTICE AND AUTHORIZATION CONCERNING CONSUMER
AND INVESTIGATIVE CONSUMER REPORTS

This form, which you should read carefully, has been provided to you because the YMCA may request consumer reports or investigative consumer reports in connection with your application for employment, or at any time during the course of your employment with the YMCA, if any, for purposes of evaluating your suitability for employment, promotion, reassignment or retention as an employee. Additionally, in the event that claims or disputes between you and the YMCA are filed with any third parties, the YMCA may request consumer reports or investigative consumer reports for purposes of evaluation and response, regardless of whether you remain in the employ of the YMCA at the time such claims or disputes arise.

The types of reports that may be requested from consumer reporting agencies under this policy include, but are not limited to, credit reports, criminal records checks, court records checks, driving records, and/or summaries of educational and employment records and histories. The information contained in these reports may be obtained by a consumer reporting agency from public record sources or through personal interviews with your co-workers, neighbors, friends, associates, current or former employers, or other personal acquaintances.

AUTHORIZATION

I have carefully read and understand this notice and authorization form and, by my signature below, consent to the release of consumer or investigative consumer reports, as defined above, to the YMCA (1) in conjunction with my application for employment, (2) during the entire course of my employment, if any, and (3) after any such employment ends. I further understand that any and all information contained in my job application or otherwise disclosed to the YMCA by me before, during or after my employment, if any, may be utilized for the purpose of obtaining the consumer reports or investigative consumer reports requested by the YMCA and confirm that all such information provided in connection with my job application is true and correct. I understand and acknowledge that nothing in this notice and authorization is intended to be, or is, an offer of employment or a promise of continued employment. If employed by the YMCA, my employment will not be for a specified period of time and can be terminated at any time for any reason, with or without cause or notice, by me or by the YMCA.

Name (Printed)______________________________

Name of County in which you reside _________________________________

Social Security Number (leave blank until job offer is made)

Date of birth (mm/dd/yy) (leave blank until job offer is made)

Signature_____________________________________________________________________

Date__________________________________________________________________________

Email address: __________________________________________________________________