

Wellness Check

As the COVID-19 pandemic continues, we are conducting daily “Wellness Checks” on both residents and staff to insure public safety.

The goal behind doing the Wellness Checks is to be able to identify individuals that may show signs of illness and to quickly isolate them from the rest of our population. With our facilities having shared bathrooms, showers and other common areas, early detection is important.

Isolate is the keyword, we are not going to ask any resident to leave due to illness, but will work towards isolating them in specific parts of our facility where they don't have to share space. This may change if we are unable to manage the situation.

Wellness Checks consist of:

- Staff will come to your room between 9am-10am daily to conduct the check
- Daily infrared temperature checks (non-touch thermometers)
- Staff will ask questions about symptoms, please answer honestly:
 - Fever (100.4 °F or above)
 - Cough
 - Loss of sense of smell or taste
 - Diarrhea
 - Shortness of breath (need to seek immediate medical attention)
- If you are not in your room at the time of the check, please make sure to get your check completed at the Welcome Center as you leave or enter the building.
- Everyone must have complete the check on a daily basis
- At the same time the Wellness Checks are being conducted, staff will do a quick room inspection, checking for cleanliness and contraband.

What happens if a resident has a fever or symptoms?

- If a resident has a temperature above 100.4 °F and showing no other symptoms, resident will be placed in quarantine and monitored for 3-4 days after normal temperature readings.
- 5th floor (private bathroom and shower) residents will be quarantined in their room
- Other residents are to be quarantined in one of the designated rooms.
- For double occupancy rooms, if one resident shows symptoms, then both will be placed in quarantine
- Quarantine means they are not to leave their room for any reason unless to seek medical attention. Must notify manager if leaving the room. Guest must wear mask and gloves if leaving their room.
 - Resident is responsible to notify their place of employment that they have been placed in quarantine and cannot leave their room.
- Resident needs to call Queen's Medical physician hotline and get tested for the virus if recommended to do so.

- If moving to a quarantine room, resident is only to take the essentials needs, not move all their belongings. Their current room is to be locked down, no one to enter during the resident's quarantine period.
- Resident is responsible to have their essentials (food, toiletries, etc.) delivered to the Y. Y staff will then deliver it to their room. Staff will not order or get food/supplies for the resident. Please start to prepare your supplies and communication lines in the event you need to be quarantined.
- Resident is responsible for transportation to and from medical facility. Call 911 in an emergency
- Wellness Checks for those in quarantine will be done twice a day (8am & 8pm)

Testing for Covid-19

- Call the Queen's Medical physician hotline — (808) 691-2619 — for information on testing.

Wristbands:

- At the point where one resident needs to be placed in quarantine, a wristband system will be implemented:
 - Green - allowed in the facility and allowed in common areas
 - Orange – Must self-quarantine, not allowed out of room (possible infection, waiting for test results and/or clearance)
 - No wristbands – must leave. (excludes YMCA vendors, delivery persons and such). If a resident removes their wristband, they will be asked to leave.

Linen and Laundry for those in quarantine

- Residents will be given a plastic bag to place dirty linen and laundry in, for Y staff to wash separately. Clean linen and laundry will be dropped off outside resident's room. This service will be done once a week. If guests want laundry done more often, they will have to make their own arrangements.

Non-compliance

- If anyone is unwilling to comply with the above guidelines, they will be asked to leave.
 - The eviction moratorium mainly pertains to the inability to pay rent.
 - The wording of the moratorium does not match what we do at the Y since we are not considered landlords, nor is the resident a tenant.
 - But for our long term guests (3 months +), we will follow the intent of the moratorium
 - Rules still need to be followed and residents can be asked to leave if they fail to comply
 - **Residents breaking quarantine procedures will have their stay terminated immediately.**

updated 06/12/2020